



STUDENTS AND STAFF MANAGEMENT GUIDE

This Students and Staff Management Guide is written for leaders at schools or the district who:

- Prepare and upload a roster of students and staff
- Add and edit staff users individually
- Add and edit students individually
- Fix data issues in the student records

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Staff Access

In general, your district is solely responsible for keeping staff and student data secure, in compliance with the Family Educational Rights and Privacy Act (FERPA).

You control access by assigning roles to each person's user profile. A role defines what each person can do and see on the staff site:

https://teach.mapnwea.org

To begin, review <u>Steps to Add Users and Roles</u> on page 2 as well as <u>Choose MAP Roles</u> on page 3.

For maintenance of roles and related settings, see Manage Users.

Steps to Add Users and Roles

Here are the typical actions your team would follow when adding the user profiles and roles:

Goal	Action	Details
Determine access	Decide how to control access by assigning MAP roles.	Choose MAP Roles on page 3
Add leadership team	Use Manage Users in the MAP site to add individuals.	Creating a User Profile

As needed for bulk upload:

Add other staff and MAP roles	Import non-teaching staff in bulk through the roster process (requires Data Administrator role).	Add Staff and Roles in Roster Import on page 8
Verify staff receives log-in email	If you included email address with the staff import, they will receive an automated email with login information, but you should verify it is received. Note: A Technology Coordinator may need to clear spam filters to allow email from *@nwea.org.	_
Staff checks log-in	Ask staff or a technology coordinator to configure their browser and device to meet requirements.	

Goal	Action	Details				
At least 1 week before every testing term:						
Add teachers, students, and classes	Complete and import NWEA roster template (requires Data Administrator role in the MAP site).	Roster Upload Overview on page 17				
Add Proctor role	For new teachers who must administer tests, add the Proctor role through the roster process.	Add Staff and Roles in Roster Import				

Security policies for staff

For optimal protection of your data, set security policies. In particular, ask staff to memorize their passwords and never share their login credentials. If someone forgets their password, which each person creates during initial login, then that person can choose to reset it from the login page. (Or, if needed, you can assist by Resetting a User Password.)

Your policy could also recommend against browser features that automatically save passwords. Your Technical Coordinator can force this rule in staff browser settings.

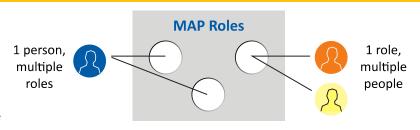
Access and System Maintenance

The MAP Suite is unavailable several weekends per year for scheduled maintenance. NWEA communicates the maintenance schedule by e-mail to a contact person for your district. Also, warning messages appear 30 minutes before system shutdown.

Most of the scheduled maintenance involves minor changes. Major changes to the software or tests normally occur outside of the typical testing windows. See the <u>list of upcoming maintenance</u> dates.

Choose MAP Roles

Every person who uses the MAP Suite must have one or more roles assigned to control what that person can do and see. You can fill the roles with any combination of people you need. One

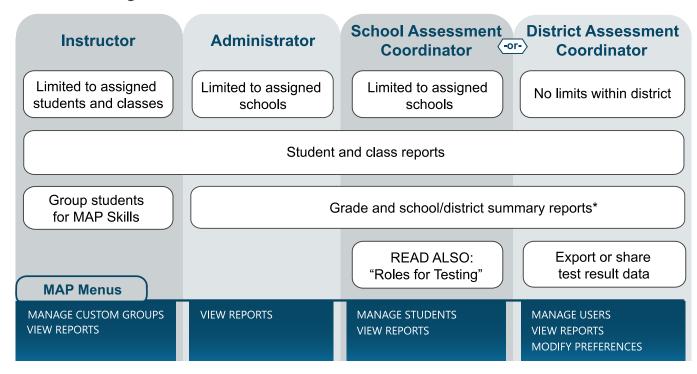


person can hold multiple roles, and multiple people can hold the same role to serve as backups.

Quick tip: Use the examples below the following diagrams. Also, avoid assigning both school-level and district-level roles to an individual. For example, your School Proctors should not have the District Proctor role. Similarly, avoid assigning all roles to individuals.

See also the detailed spreadsheet: Role Permissions

Roles for Using Data

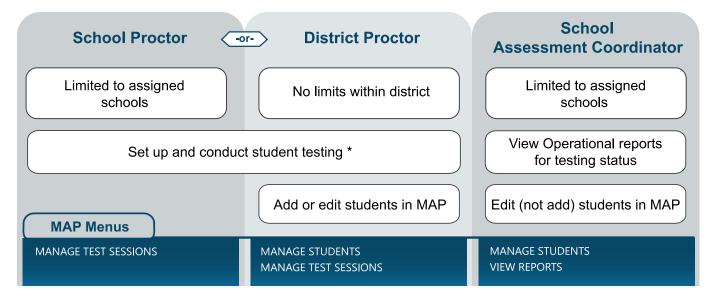


^{*}Note: School Assessment Coordinators have access to all grade and school/district summary reports *except* District Summary and Projected Proficiency Summary.

Examples for Using Data:

- Teachers typically use the Instructor role.
- Principals and school leaders typically use the Administrator role to see results from all students. Or, if they also coordinate test administration, they could use the School Assessment Coordinator role.
- Interventionists and specialists could also use the Administrator role; but for greater security, they could have the Instructor role and a special "class" of students assigned to them during the roster enrollment.

Roles for Testing



Examples for Testing:

- For teachers and staff who only need to administer testing, use the School Proctor role.
 *Note: School Proctors can only access testing sessions that they or the District Proctor creates.
- The **District Proctor** role is for anyone who helps to lead other Proctors. It enables creation of testing sessions that other Proctors can use, as well as creation of student profiles.
- School leaders who need to monitor testing status typically use the School Assessment Coordinator role. This role is restricted, however, from adding student or user profiles.

Roles for MAP Setup and Maintenance

District Data Administrator System Administrator Assessment Coordinator Assign any MAP role for any Assign MAP roles for other users, Assign MAP roles for other users, user, including oneself except System Administrator except System Administrator or **District Assessment Coordinator** View operational reports Add or edit users in MAP + Reset user passwords Also for Data Admin: (follows same exceptions as role assignments, above) Add or edit students Import student/staff roster Modify MAP preferences for the organization Add or edit students in MAP, Mark the Test Window Complete including permission to: -Merge students -Exclude or reassign test events **MAP Menus IMPORT PROFILES** MANAGE USERS MANAGE USERS MANAGE USERS **MODIFY PREFERENCES VIEW REPORTS** MANAGE STUDENTS **MODIFY PREFERENCES VIEW REPORTS**

Examples for Setup and Maintenance:

- Only a few leaders should have the System Administrator role, because it enables you
 to grant access to any part of the platform.
- Leaders in charge of the assessment typically use the District Assessment Coordinator role.
- The person who import your enrollment roster each term needs the Data Administrator role.

Creating a User Profile

User profiles require at least one role. The role controls the permissions for the user. See <u>Choose MAP Roles</u> on page 3.

Required role: District Assessment Coordinator or Data Administrator or System Administrator

- 1. In the left navigation pane, select **Manage Users**.
- 2. Search to make sure the profile doesn't already exist.
 - **Tip:** Select **Include Inactive Users** to make your search as broad as possible.
- 3. Click **Create User** (near the top) if the search does not return an existing profile for the user.
- 4. Enter the requested information under All Roles.
- 5. In the User Role section, under Available Roles, select a role that you want to assign this user, then click **Add**.
 - a. Repeat this process for all the roles you want to assign to this user.
 - b. To remove a role, select it in the Roles to Assign list, and then click **Remove**.
- 6. Click Continue.
- 7. If prompted, specify which schools to assign to this user. You can search for the school name if you type at least three letters.
- 8. Click Submit.

Important: With any change, be sure to click **Submit** as needed—possibly on multiple pages—to complete the action. The process is complete and the change is saved only when you see a message such as "User profile has been updated successfully."

If you specified an email address for this user, the system automatically sends a user name and temporary password to that address.

If you did not specify an email address for this user, the screen displays the user name and temporary password.

Important: Make sure to write down the user name and temporary password before you leave the confirmation page. You will need to provide them to the user directly.

Add Staff and Roles in Roster Import

You can add staff in bulk using the NWEA[®] roster spreadsheet template called *Additional Users*. You can also use it to assign MAP[®] roles.

For example, you can assign the Proctor role to your teachers or other staff, including people already added into the MAP site. Once they have roles assigned, they will keep those roles, unless you make changes.

Check Before You Begin

- Ask your technical staff if email spam filters will allow automated emails from nwea.org. The automated email provides login information to your staff.
- Choose the MAP roles you want to assign. See Choose MAP Roles on page 3.
- To get a list of your existing users and their current roles, access the User Roles Report (under View Reports > Operational Reports).

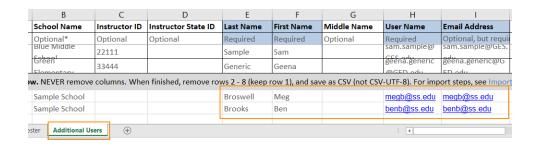
Complete Additional Users Template

Required role: Data Administrator

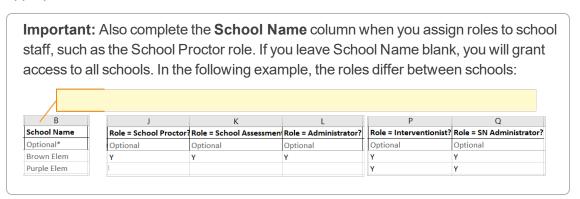
1. Download the roster spreadsheet template from the MAP site (teach.mapnwea.org):

Information Center								
Help and Support	Student Resources	NWEA Secure Browser App						
 Partner Support 	Practice Tests	 PC (Download) 						
• Help Center	• K-2 Test Introduction Video	 Mac (Download) 						
• Quick References	• 2+ Test Introduction Video	 iPad (Setup Directions) 						
Getting Started	Administrator Setup	 Chromebook (Setup <u>Directions</u>) 						
Proctor Quick Start Video Tutorials	Download Roster File Template Download Programs File Template	• <u>System Requirements</u>						

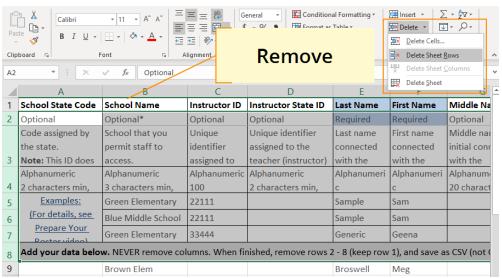
- 2. Open the roster template and select the **Additional Users** sheet.
- 3. Complete the required, blue-shaded columns *at a minimum*, and follow the descriptions provided in the top rows:



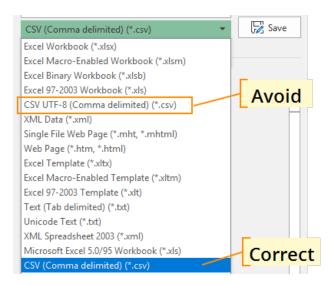
4. Beginning with column J, complete the roles you want to assign by typing "Y" in the appropriate column or columns.



5. Keep the first row in place, but remove the description rows, from row 2 through 8 (or whatever row is just above your information):



Save or export a copy of the spreadsheet using the comma-separated (CSV) file format.Make sure to choose the standard CSV format (there may be other variations to choose):

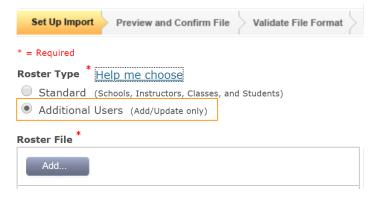


If operating outside the USA: Before saving, you might need to adjust settings so your CSV file uses commas to separate information instead of semicolons. See Alternative: Saving CSV outside United States on page 18.

Import Additional Users

Required role: Data Administrator

- 1. Log in to the MAP site (teach.mapnwea.org) and choose **Import Profiles / Rostering**.
- 2. Click Start New Import.
- 3. On the Set Up Import page, choose **Additional Users**:



- 4. Under **Roster File**, click **Add** and browse to find the CSV file you saved.
- 5. Click Next.
- 6. Continue through the import process:

1: Preview	2: Validation	3: Import summary	4: Post records
The first 20 rows appear for you to check.	The Import Status message starts with "queued" and finishes with "validated."	The final summary appears.	Your data uploads.

1: Preview	2: Validation	3: Import summary	4: Post records
	Note: "Please wait" continually blinks, even after validation is complete.		
	Actions		
When you confirm that you chose the correct file, click Confirm . If We Have Encountered an	If File Format Validated with Errors appears, click Review Roster Errors. See File Format Errors on page 26. – or – If Data Validated with Errors (or	If Reconcile Errors appears (near the bottom), then click it. See Reconcile Errors on page 28. After errors reconciled –	
Error appears, see Preview Errors on	No Errors) appears, click Review Import Summary. Continue to	When Post Valid Records appears, click it.	

Import Summary.

page 24.

Fix Teacher Class Assignments

If a teacher cannot see the test results for their class, one potential solution is to change the class assignments directly in the teacher's profile. Keep in mind the following:

- A class can be assigned to one, or several, teachers. Classes with more than one teacher are called "multi-instructor" classes.
- You can remove a class from a teacher profile only if no students are associated with it, or if
 multiple teachers are assigned to the class.
- Changes to report access require an overnight process to take effect.

When you make changes to class, also update your source information so that your roster will be correct in the next term.

Assigning a Class to a Different Instructor

Required MAP role: Data Administrator, District Assessment Coordinator, or System Administrator

You may need to reassign a class when:

- A teacher leaves in the middle of a term and another teacher must teach those classes for the rest of the term.
- A class is too large and an additional teacher is added.

If reassigning only one teacher, the recommended method is to first assign the new teacher to the class (making it a multi-instructor class), then remove the previous teacher.

To assign classes to a new teacher:

- 1. In the left navigation pane, select **Manage Users**.
- 2. Search for the teacher to assign to the class.
- 3. In the Search Results section, select the teacher you want to assign to the class, and then click **View/Update**.
- 4. In the Instructor section, select the term to assign the teacher, and then click **View/Update**Term.

The User Profile page refreshes with the term, and options for modifying schools and classes associated with this teacher.

- 5. In the Classes section, click **Find Existing Classes**.
- 6. Type the name of the teacher currently assigned to the class (the teacher to be removed).
- 7. Make sure the correct school is selected in the School drop-down list, then click **Search**.

The teacher's classes for that term are listed.

8. Select the class you want to assign to the new teacher, then click **Associate Classes**. In the Classes section, the class is marked with "MI," indicating it is now a "multiple instructor" class.

9. Click View/Update Term.

The User Profile page appears.

10. Click Submit.

The User Profile - Summary page appears, showing the newly assigned teacher's school and class assignments.

11. Click Submit.

Important: With any change, be sure to click **Submit** as needed—possibly on multiple pages—to complete the action. The process is complete and the change is saved only when you see a message such as "User profile has been updated successfully."

A confirmation message appears.

To remove classes from the previous teacher's profile:

- 1. In the left navigation pane, select **Manage Users**.
- 2. Search for the teacher.
- 3. In the Search Results section, select the teacher, and then click View/Update.
- 4. In the Instructor section of the User Profile page, select the term you want to remove from the teacher's profile, and then click **View/Update Term**.

The User Profile page refreshes with the term, and options for modifying schools and classes associated with this teacher.

- 5. In the Classes section, select the class you want to remove from this profile, and then click **Delete Class**.
- 6. Click **OK** to confirm.
- 7. Click View/Update Term.

The User Profile page refreshes.

8. Click Submit.

The User Profile - Summary page appears.

9. Click Submit.

Important: With any change, be sure to click **Submit** as needed—possibly on multiple pages—to complete the action. The process is complete and the change is saved only

when you see a message such as "User profile has been updated successfully."

A confirmation message appears.

Inactivating or Activating a User Profile

Inactivating a user profile prevents that person from logging in to the assessment platform (teach.mapnwea.org). For example, you might inactivate a user profile when an individual takes a leave of absence. When the user returns, you can reactivate the profile.

You cannot inactivate your own user profile, nor can you inactivate a user profile with a higher priority than your own. The order of priority appears in the following list of roles, from left to right. For example, the District Assessment Coordinator cannot inactivate a user profile with the System Administrator role.

Required role: System Administrator or District Assessment Coordinator or Data Administrator

To inactivate a user profile:

- 1. In the left navigation pane, select **Manage Users**.
- 2. Search for the user profile.
- 3. In the Search Results section, select the profile you want to inactivate.
- 4. Click Inactivate Profile.
- 5. Click OK.

To activate a user profile:

- 1. In the left navigation pane, select **Manage Users**.
- 2. In the upper-right corner of the page, select **Include Inactive Users**.
- 3. Search for the user profile.
- 4. From the search results, select the profile you want to activate.
- 5. Click Activate Profile.
- 6. Click OK.

Deleting a User Profile

Deleting a user profile completely removes the user. To temporarily inactivate a user profile so that access is blocked but can easily be restored, see .

Important: You can delete a user profile only if no classes are associated with it. To disassociate classes, you must first edit the students; see <u>Fix Student Account Profile</u> on page 38.

You cannot delete your own user profile, and you cannot delete a user profile with a higher priority than your own. The order of priority appears in the following list of roles, from left to right. For example, the District Assessment Coordinator cannot inactivate or delete a user profile with the System Administrator role.

Required role: System Administrator or District Assessment Coordinator or Data Administrator

- 1. In the left navigation pane, click **Manage Users**.
- 2. Enter your search criteria.
- 3. Select the user profile you want to remove, and then click **Delete**.
- 4. Click **OK** in the confirmation box that appears.

Resetting a User Password

In most cases, users should reset their own password by clicking **Forgot Username or Password?** under the main login prompt. However, if needed, you can generate a temporary password by updating the user's profile.

Note: Your role may prohibit you from resetting the password of users with a role higher than your own (hierarchy depicted in the list of roles below).

Required role: System Administrator or District Assessment Coordinator or Data Administrator

- 1. In the left navigation pane, click **Manage Users**.
- 2. Enter your search criteria.
- 3. Select the correct profile and click View/Update.
- 4. In the All Roles section, click **Request Password Reset**.

Important:

- The new password does not take effect until you submit all changes to the user profile.
- If the user profile:
 - includes an email address, the password is automatically sent via email;
 - has no email address, the password displays on the screen after you submit all changes, and you must email it to the user manually.
- 5. At the bottom of the screen, click **Submit** when the page refreshes.

The User Profile Summary page appears.

- If you are resetting the password for an Instructor, you must click Submit a second time on this page.
- A message states that the profile has been updated successfully. The page displays the new password or a confirmation that the password was sent by email.
- 6. If the password displays on the screen after you submit the profile, communicate the temporary password to the user.
 - When logging in with the temporary password, the user is immediately prompted to create a new password.

Roster Upload Overview

You must upload students and teachers before *every* test term, or more frequently as needed. Alternatively, you could use the Automated Roster with Clever, which syncs data automatically between your student information system (SIS) and the MAP site—see <u>Setup for Automated</u> Roster with Clever.

To continue with the standard MAP roster process, use the following videos and topics. Allow *at least a week* to complete and import your roster.

Prepare Your Roster

A roster spreadsheet is required for importing staff and students.

The purpose of roster preparation goes beyond testing. The way you put together the roster also determines the organization and access for reports. It groups students into classes, and connects those classes to any educators who need to access the students' MAP results.

You should know how to edit a spreadsheet. For help with using Microsoft[®] Excel[®], see the tutorials on this site: https://edu.gcfglobal.org/en/topics/excel

For video guidance, see the Prepare Your Roster video under MAP Help Center > MAP Setup > Students/Staff Roster.

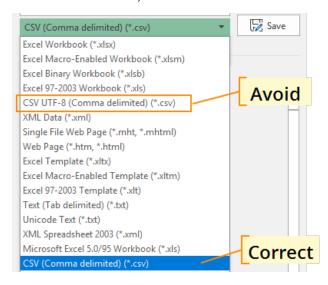
About the Roster Templates

You create your roster file using NWEA templates. You can obtain the roster templates from the homepage when you log in the MAP site (teach.mapnwea.org):

- Roster File Template—Primary template with two spreadsheet tabs:
 - StandardRoster tab—Main template for inputting teachers, students, and classes.
 - Additional Users tab—Optional template to input additional staff or to add other roles to teachers (teachers only receive the Instructor role by default). For details, see <u>Add Staff and Roles in Roster Import</u> on page 8.
- Programs File Template—Optional template to set up and report on students
 participating in a special program. See <u>Setting Up Student Programs in Reports</u> on page
 31.

Saving Roster as CSV Format

After preparing the roster file, you need to save it as the comma-separated (CSV) format before you continue with the roster import. In Excel, use File > Save As. In other editors, you may need to export or download. Make sure to choose the standard CSV format (there may be other variations to choose):



Alternative: Saving CSV outside United States

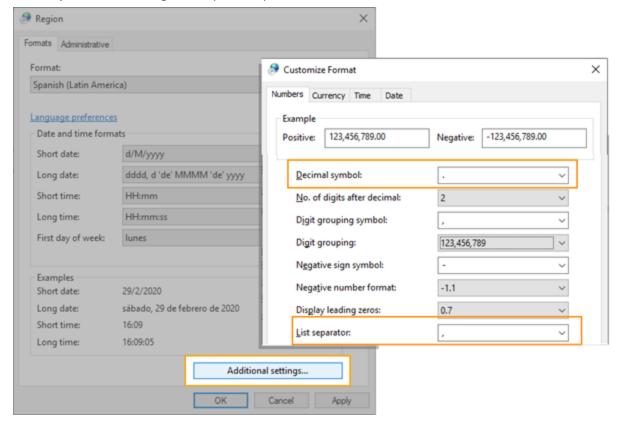
If you operate in a region outside the United States, you might need to adjust settings so your CSV file uses commas to separate information, instead of semicolons. First check whether this situation applies to you:

- For Excel or Numbers[®]—Check the format of decimal numbers. Does it use a comma, such as "0,5" to represent the number one-half? If so, then follow these instructions.
- For Google sheets—You do not need to follow these instructions.

Depending on your situation, follow instructions for option A, B, or C. Later, after importing the roster and fixing any errors, you can restore the original settings.

Option A: Using Excel on Windows

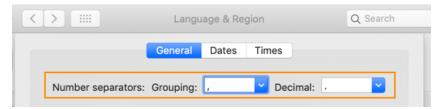
- 1. As a precaution, close Excel if it is open.
- 2. Open the Control Panel:
 - On Windows 7: Choose Start > Control Panel.
 - On Windows 10: Type "control panel" in the search box of the Windows Task bar.
- 3. Open the region settings:
 - On Windows 7: Choose Clock, Language, and Region > Change keyboard or other input methods (or click the Region and Language icon).
 - On Windows 10: Under Clock and Region, click Change date, time, or number formats.
- 4. Under the Formats tab, click **Additional Settings**.
- 5. Make the following changes and click OK:
 - **Decimal symbol**—Change to "." (period).
 - List separator—Change to "," (comma).



- 6. Restart Excel.
- 7. Open your roster spreadsheet and save as the comma-separated (CSV) format, avoiding format variations like CSV UTF-8.

Option B: Using Excel on Mac

- 1. As a precaution, close Excel if it is open.
- 2. Open the System Preferences, available from the Apple icon.
- 3. Choose Language & Region.
- 4. Click Advanced.
- 5. Make the following changes for the Number separators:
 - Grouping—Change to "," (comma).
 - Decimal—Change to "." (period).



- 6. Restart Excel.
- 7. Open your roster spreadsheet and save as the comma-separated (CSV) format, avoiding format variations like CSV UTF-8.

Option C: Using Numbers on Mac

- 1. In Numbers, close the roster template if it is open.
- 2. Choose File > Advanced > Language & Region.
- 3. Change **Region** to United States.
- 4. Open your roster spreadsheet
- 5. Choose File > Export To > CSV.

Import Your Roster

Before you can import, you must prepare a roster file (see Prepare Your Roster on page 17).

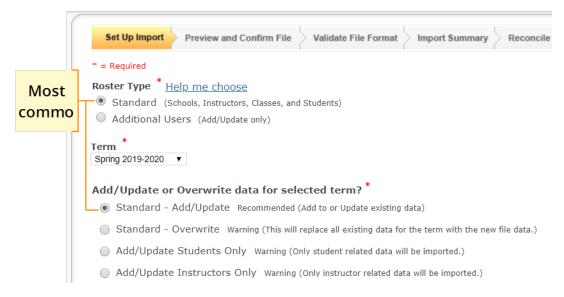
For video guidance, see the Import Your Roster video under MAP Help Center > MAP Setup > Students/Staff Roster.

Timing Tips:

- Coordinate at the district level because you can run only one import process at a time within a district.
- During peak testing times, the import puts requests into a queue, which may take up to 48 hours.
- If needed, you can break the import file into small batches instead of one large file.
- To prevent conflicts, inform all users when an import is in progress so they avoid updating user profiles.

About the Import Options

In almost all cases, you'll use the following options on the Import Profiles page:



- Roster Type Standard
 —Specifies that you are importing the Standard Roster template.
 (For information about the Additional Users template, see <u>Add Staff and Roles in Roster Import on page 8.)</u>
- **Term**—Typically, you keep the default, current term. If the current term is not available, see Date Setup Before Testing.
- **Standard—Add/Update**—Imports both students and teachers, and updates information for anyone previously imported.

Other import options

Warning: All of these options could result in students failing to appear on reports or teachers failing to have access to reports. Use caution and be prepared to possibly correct the situation with another roster import.

Option	Result	Example Use
Standard - Overwrite	Overwrites both student and teacher information for a specified term. The overwrite not only adds and updates, but also <i>removes</i> existing information. For every school that appears in your roster file, the overwrite starts by removing existing information from the MAP site for the specified term. The information removal applies to <i>all</i> students and teachers in a school, not just the individuals listed in your roster. The overwrite does <i>not</i> affect: • test results • login passwords • any information for schools that do not appear in your roster file	You can both remove and replace incorrect information, such as students accidentally assigned to the wrong grade or imported to the wrong term. Be sure your roster file includes <i>all</i> students and classes you want enrolled for the target term and school. For example, you might need to correct only grade 3 students. Your roster should also include students from all other grades to keep them enrolled for the term. If you do not, then you would need to repeat the roster for those missing students to add them back.
Add/Update Students Only	Only imports student data, not teachers and not class assignments. Because this option excludes class assignments, any students you add will fail to appear on MAP reports.	You can quickly add students if you have an urgent need to begin testing before your full roster information is complete. You could also use this option to correct information for existing students. Be sure to import the full roster soon after using the Students Only option. If you do not, then any students you added will not appear on reports because they do not have class associations. (Students you updated will retain their current classes.)
Add/Update Instructors Only	Only imports teacher data (found in the Instructor columns), but not students and not class assignments. Because this option excludes class assignments, any teachers you add will fail to have access to reports.	You can quickly provide teachers with access to the MAP site before your full roster information is complete. You could also use this option to correct information for existing teachers. Be sure to import the full roster soon after using the Instructors Only option. If you do not, then any teachers you added will not have access to reports because they do not have class associations. (Teachers you updated will retain their current classes.)

Import Errors Guidance

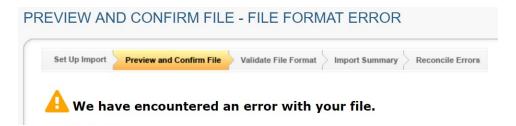
During the roster import, you could receive errors at various stages, described in the following sections:

- Preview Errors on page 24
- File Format Errors on page 26
- Reconcile Errors on page 28

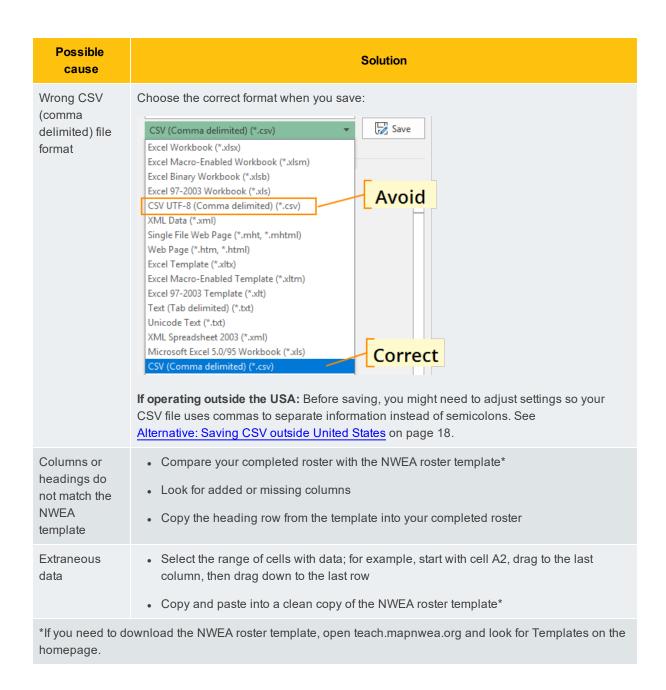
For video guidance, see the Roster Import video in the MAP Help Center > MAP Setup > Students/Staff Roster.

For help with using Microsoft[®] Excel[®], see the tutorials on this site: https://www.gcflearnfree.org/excel2016/

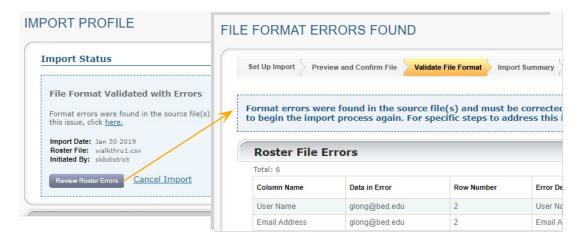
Preview Errors



This error indicates a problem in the completed roster file you are attempting to import. Correct the issue and click **Start Over**.



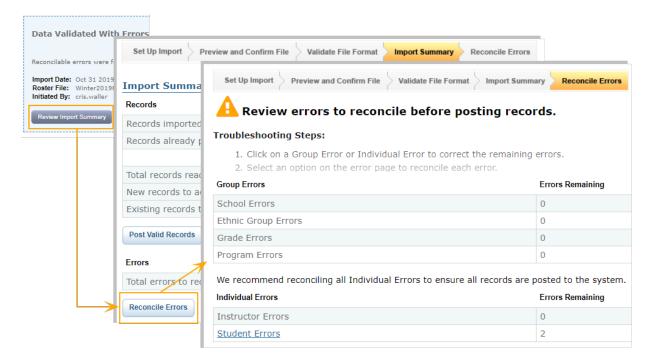
File Format Errors



When you encounter these errors, click **Review Roster Errors** for details. Examine the error list and check your completed roster file.

Solution **Error description** Two different people in your roster file mistakenly share an ID, user name, or XXX cannot be the same for more than one similar data. For example: YYY G Н Instructor Mid User Name Instructor Last Name Instructor First Name Two people – or – Required Required Optional Required ZZZ must be the same Brakus Parthenia P.Brakus@teacher.com Corwin Iamila P.Brakus@teacher.com for this XXX Corwin Jamila J.Corwin@teacher.com To find the problem in your roster, refer to the Column Name and Row Number shown in the error message. In many cases, multiple errors result from the same issue in your roster file. Tip: To make the issue easier to find, try filtering to show only the rows that match what appears under **Data in Error**. For example, with the problem column and row selected, you can right-click (control-click on Mac) to choose Filter by Selected Cell's Value: Mid User Name Filter to see Required P.Brakus@teacher.com P.Brakus@teacher.com Sort Reapply t⊐ New Comment Filter by Selected Cell's <u>V</u>alue New Note Filter by Selected Cell's Color Eormat Cells... Filter by Selected Cell's Font Color Pick From Drop-down List.. Filter by Selected Cell's <u>I</u>con One of the required columns (a "field") is missing information. Refer to the Column Field cannot be empty Name and Row Number shown in the error message. Date of Birth must be a Follow the requirements described in row 4 of the roster template. For example, valid date dates must follow the MM/DD/YYYY or MM/DD/YY format. If your dates begin with the year or day, then select all date information and change the number formatting. – or – Gender must be "M" or (or other errors, such as invalid characters) Student ID does not If you attempted to import both a roster file and Programs File, then this error might match any student ID in occur from a student ID that appears in the Programs File but not in the standard the CRF file roster file. Either add or remove the missing student and make sure your source records are also correct.

Reconcile Errors



Reconcile errors occur when information in your completed roster doesn't match records previously imported into the MAP site. To display the errors, click **Review Import Summary** and then click **Reconcile Errors**.

You could have multiple errors, as shown under the **Errors Remaining** column. You access the errors under one of the following categories:

- School, Ethnic Group, Grade, or Program Errors
- Instructor or Student Errors

Tip: Before you reconcile errors, you may want to export a list of all errors so that you can make corrections in your student information system or other data source. To export errors, click **Return to Error Summary**, then click **Export Errors**.

School, Ethnic Group, Grade, or Program Error Reconciliation

In this situation, names like school or ethnic group do not match between your roster and the settings stored in the MAP site. For example, the same school might be listed as "Foxcroft Elem" in your roster and "Foxcroft Elementary" in MAP preferences.

You see the mismatched name when you click the error link. It is called the "incoming" name. Refer to the following descriptions of the most common reconciliation options you might see:

Cho	ose one of the following options:
1 0	Do not reconcile at this time Ensure this school exists and is active in the selected term. Return to reconcile this error later.
2	Replace incoming School Name with the following selection: Start typing, then select a name from the list.

Option	Recommendation
1: Do not reconcile at this time	You might choose this option to review each error as you decide what action to take. You can either edit the roster file or edit the MAP preferences. Note: To check or edit MAP preferences, you need either of these MAP roles: System Administrator or District Assessment Coordinator.
2: Replace incoming XX with the following selection	For a quick but temporary fix, you can choose to replace the incoming name with a name from the MAP preferences, assuming the preferences are correct. You will also need to correct your source information.
3: Import users without creating associations	Avoid this option. The import will fail to include the information required for your records to be complete. As a result, teachers or students might be missing from reports.

Instructor or Student Error Reconciliation

In this situation, there could be more than one matching record for a person you are importing. In addition, conflicts can arise when the user name or email address matches someone within the world of all MAP users, even outside your district.

For each error, you will see applicable options. Refer to the following descriptions of the most common options you might see:

Error Reconciliation

Choose one of the following options:

- 1 O Do not reconcile at this time
- 2 O Update User Name and/or email in the incoming record with the following:

3 O Update the following selected [user / student] with the incoming record:

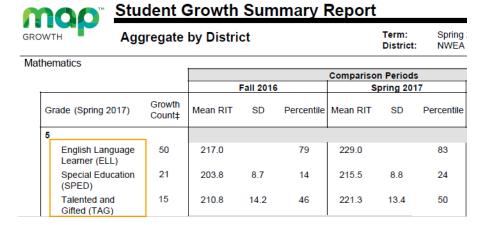
Last Name	First Name	Midd l e Name	Date of Birth	Student State I D	Student ID	User Name	Emai l Address	Gender	Profile Created On	Profile Last Modified
Granger	Harry	Р	Aug 25 2005	-	1027894	hgranger@mj.edu	hgranger@mj.edu	М	Sep 5 2015	Jun 10 2016

- 4 Create a new profile
- 5 O Do not import incoming records that contain this user

Option	Recommendation						
1: Do not reconcile at this time	You might choose this option to review each error as you decide what action to take. If you make corrections directly in the roster file, then you would cancel and restart the import with the corrected roster file.						
2: Update User Name and/or email address in the incoming record	You can use this option if the user name or email in your roster file is wrong. The import will use the new information you enter here instead of what appears in your roster. However, make sure you also correct your roster and source information to permanently fix the issue.						
3: Update the following selected [user or student]	If available, you can find and choose the correct match that you want updated. However, having multiple choices may mean there are extra duplicate records for the same person. After the import, you should remove duplicates to prevent confusion. For instructions, see either article: • Duplicate instructor (teacher): How to correct duplicate users (from nwea.force.com/nweaconnection/) • Duplicate student: Merge Student Test Data						
4: Create a new profile	You can use this option to force the creation of a new profile. Be sure to check that none of the other choices are correct so you don't mistakenly create a duplicate record.						
5: Do not import incoming records	Avoid this option. Instead of temporarily skipping an error, this choice removes the instructor or student from your import, ignoring the root conflict.						
If you see "Exact mat	tch from a merged set exists for student":						
View Merged	In this case, the reconciliation message only shows a link to view a merged student record:						
	The following master profile will remain unchanged and the incoming records containing this student will not be imported.						
	Last First Middle Date of Student State Student User Email Gender Master? Name Name Birth ID ID Name Address						
	Smith Ava R Nov 30 1999 - 14 - - FEMALE View Merged						
	If you determine there is a problem, you might need to edit your roster to match the merged student record. Or, you might choose to unmerge the students. For additional help, see Merge Student Test Data on page 40.						

Setting Up Student Programs in Reports

Follow these instructions if you need reports that show aggregated results for students participating in a special program, such as English Language Learner. For example, the following report has an option to group results by special programs:



To set up this data, you can complete the programs spreadsheet template as part of the roster import.

Prerequisite: Set Up Program Names

Your district specifies the names of programs in the preferences set up on the MAP site. Someone with the appropriate role should make sure the names stored on the MAP site exactly match the source information going into your student roster. The program names must match or the roster import will fail.

Required role: District Assessment Coordinator or System Administrator

- 1. Log in to teach.mapnwea.org.
- 2. From the side navigation, choose **Modify Preferences** > **Modify District**.
- 3. Scroll down to the **Programs** section.
- 4. Compare these program names to your source for student information and make any needed changes to ensure they match.
 - a. To make changes, use the **Edit Name** or **Add Program** buttons.
 - b. Always click **Submit** when making changes.
- 5. Share the correct program names with the person preparing the roster, who might not have access.

Alternatively, you could add the District Assessment Coordinator role for this person.

How to Assign Programs with the Student Roster

As part of the standard roster process, you can also include a secondary file with students and their programs. The Programs File is a spreadsheet with two columns: student ID and program name. That information will combine with the standard roster file information during import.

Like the standard roster, you would import the Programs File at least once per term. However, if you re-import the standard roster with corrections or additions, you do not need to include the Programs File unless those student changes also affect the programs.

Required role: Data Administrator

- 1. Prepare the standard roster as usual or use the most recent file.
- 2. Download the programs spreadsheet template from the MAP site (teach.mapnwea.org):



3. Open the programs spreadsheet and save a copy so you can easily distinguish it from other roster files.

Example name: ProgramsRosterFall2020

- 4. Extract a list of students and their special programs from your source information.
 - If you have a Student Information System (SIS) application: Either create a custom report or export directly from the database.
 - If you have no SIS application: Copy from the next best source of official recordkeeping, such as another spreadsheet.

Note: The program names should match what is stored in the MAP preferences, as described in Prerequisite: Set Up Program Names on page 32.

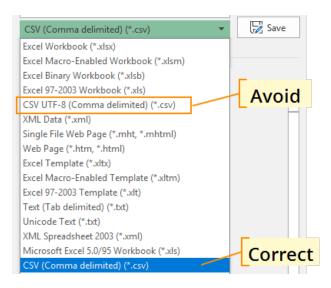
5. Move extracted information into the NWEA programs spreadsheet.

Note: For students with multiple programs, use multiple rows with one program per row.

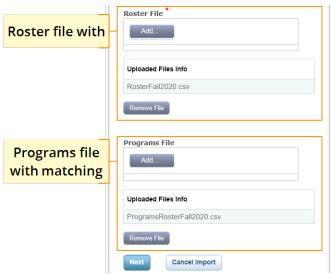
6. Compare the programs and standard roster spreadsheets to ensure students and their IDs match.

Tip: You can sort both spreadsheets by the Student ID column.

7. Save a copy of the programs spreadsheet with the CSV file format:



- 8. Log in to the MAP site (teach.mapnwea.org) and choose Import Profiles / Rostering.
- 9. On the Set Up Import page, add both the **Roster File** (teacher and students) spreadsheet and the **Programs File**.



Import Errors from Programs

If you encounter errors during roster import, see the detailed instructions:

Error	Detailed instructions
Student ID does not match any student ID in the CRF file (A student appears in the Programs File but not in the standard roster file.)	Student ID does not match any student ID in the CRF file on page 27
Reconcile Error—Program Errors (A program name does not match between your roster and the settings stored in the MAP site.)	School, Ethnic Group, Grade, or Program Error Reconciliation on page 28

Alternative: Program Names Bulk Update

As an alternative to the roster import, you can assign students to programs using the bulk update feature. However, this alternative involves searching for students you want to update. Bulk update works best for students who share something in common, such as grade or class. See Updating in Bulk on page 38.

Manage Students

In addition to the roster import, you can also add and edit student profiles individually using **Manage Students**. With Manage Students, you can:

- Add a student individually; see <u>Creating a Student Profile</u> on page 36
- Edit students one at a time or in bulk; see Fix Student Account Profile on page 38.
- Merge duplicate students; see Merge Student Test Data on page 40.
- Exclude or re-assign a test event; see Fix Test Event Records on page 43.

Note: There is also a **Create Students** button available within Manage Testing Sessions (requires, but it does not include, all the student information. This means students will not appear on reports.

Creating a Student Profile

If you have a new student or a student missing from the roster, you can create the student record directly.

Required role: Data Administrator or District Proctor

- 1. In the left navigation pane, select **Manage Students**.
- 2. Search to make sure the profile doesn't already exist.

Tip: To broaden your search, try using an asterisk (*) as a wildcard in the student names. To narrow your search, try specifying the Term when the student was added into system records.

- 3. Click Create Student (near the top) if the search does not return an existing profile.
- 4. Fill in the student's information and click **Continue**.
 - a. * (Required): Complete now.
 - R (Required for reports): Could complete later, but the student will fail to appear on reports if not completed.
- 5. On the next page, specify information that changes from term to term. Complete any fields that your state testing program requires:

- a. Add School: You must search for the school name.
 - Use any part of the name (such as "ele" for Elementary). You can add multiple schools, but make sure to select one and choose **Designate as School of Record**.
- b. Add Classes: Start by typing the last name of the Instructor (teacher), then select classes. If the Instructor does not appear, you might have chosen a term that does not yet have the teachers loaded into the system. If needed, change or <u>add the</u> <u>Instructor profile</u>.
- 6. Click **Add Term** when the information has been completely filled in.
- 7. Click **Continue** in the review page.
- 8. Click Submit to finish.

Important: If you do not see the confirmation message, the profile failed to save. Be sure to click **Submit**, or you risk losing all of the student information you specified.

Fix Student Account Profile

Correcting an Individual Student

Required role: Data Administrator or District Proctor or School Assessment Coordinator

- 1. In the left navigation pane, select **Manage Students**.
- 2. Enter criteria to search for the student and click **Search**.

Tip: To broaden your search, try using an asterisk (*) as a wildcard in the student names. To narrow your search, try specifying the Term when the student was added into system records.

- Select the student to update and click View/Update. Complete any gaps in the profile, particularly the attributes marked R (Required for reporting), so that the student appears on reports.
- 4. If you need to correct or add term-related data, such as adding an instructor or class, then select the term and click **View/Update Term**.
- 5. If you updated term information, click **Update Term**.
- 6. Click Continue.
- 7. Click Submit.

You are finished when you see: "Student profile has been updated successfully."

Handling Students with Multiple Schools

What if a student attends multiple schools or has recently changed schools? To reflect those schools on reports, find the student under **Manage Students** and click **View/Update**, then click **View/Update Term**. There are two options:

- If staff at the old school no longer needs to see the student's results:
 Select the old school and click Remove School.
- If staff at both schools needs access to the student's test results:

Under **Schools**, choose **Add School** and add any needed schools. Once they are added, select which school will include the student's results on summary reports, then click **Designate as School of Record**.

Updating in Bulk

To correct numerous students, you can either:

- Re-import the student roster—consult a leader with the Data Administrator role.
 –or–
- Use the Bulk Update feature in Manage Students—see the following steps.

Required role: Data Administrator or District Proctor or School Assessment Coordinator

- 1. In the left navigation pane, select Manage Students.
- 2. Select a **Term**. A term selection is necessary to do a Bulk Update.
- 3. As needed, refine your search by using the other menu choices that appear, such as **Programs** or **Grades**.

You can also specify the **Data Range** when the student profile was created.

4. Click Search.

The search results list student profiles that match your search criteria.

- 5. When you are satisfied with the search results, select the students whose profiles you want to update.
- 6. Click Bulk Update.

Note: If the button is disabled, you probably need to specify a term. Click **Clear** and perform the search again using a specific Term.

7. To apply a change, use the buttons that appear:



8. Click Submit.

Important! Before taking any action, make sure the list contains the correct students for the change you want to make.

Merge Student Test Data

If a student has duplicate profiles and has taken tests under both profiles, you can merge them and designate one as the master profile. Merging consolidates results under one profile.

About Merging and Master Profiles

When you merge profiles, you are combining the test events from the selected profiles into one Master profile so historical test events are applied correctly and appear correctly in reports. (The changes will appear after nightly processing.)

After profiles are merged, you can still view the duplicate profile, but it is no longer active. Therefore, you cannot assign test events to, or modify the merged profile. You can separate or unmerge profiles later as needed.

Important! Do not merge while students are actively testing. If you do, the merge process does not complete and you might test the student under the wrong profile.

Merging Students

Required role: Data Administrator

- 1. In the left navigation pane, select **Manage Students**.
- 2. Enter search criteria for the student profiles you want to merge, and then click **Search**.
- 3. For each student profile you want to merge, use the **View/Update** button to examine their information.
- 4. Ask yourself: Which student profile has the most correct information? You will make this profile the master profile.
- 5. Ask yourself: For the student profile you want to designate as master, do the terms that appear match the terms of the other profile or profiles? If not:
 - a. Add the missing terms (using the **Add Term** button). Also include applicable reporting attributes, like class. You need to do this so that test events appear as expected on reports.
 - b. *Example*: If the other profile you want merged has test events for last fall, then that same fall term must also apply to the master profile. If not, then those test events last fall will not appear on reports after the merge because the master profile was not associated with that fall term.
- 6. Return to the student search results, and select the profiles you want to merge.

Note: Some profiles may have already been merged and designated a master profile, as indicated under the Master column. You can merge another profile with it, but you cannot merge multiple master profiles.

7. Click Merge.

8. Select the profile you want to designate as the master profile.

Or, if a profile already appears as the Master Designate, make sure it is the correct one.

9. Click Designate as Master.

The selected profile will move to the Master Designate table.

10. Click Submit.

A confirmation message will appear.

11. If needed, also update your student information system to eliminate duplicate profiles.

Unmerging Students

Required MAP role: Data Administrator

- 1. In the left navigation pane, select **Manage Students**.
- 2. In the Search Criteria section, select **Search only for master profiles**.
 - To list all merged profiles in the MAP database, do not supply any other search criteria, and then click **Search**.
 - To narrow the search, supply additional search criteria, and then click **Search**.

If you do not select **Search only for master profiles**, any master profile found in your search is designated by a checkmark in the "Master?" column of the Search Results table.

- 3. Select the master profile you want to unmerge.
- 4. Click Unmerge.

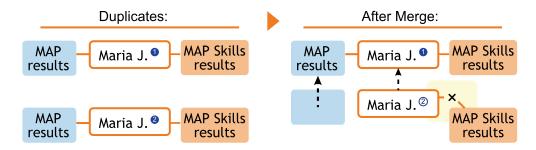
The Unmerge Student Profiles page lists the master profile and any profile(s) that were merged into it.

5. Click Submit.

A confirmation appears.

Merge Limitation for MAP Skills Data

Merging students does not combine data from MAP Skills testing. It only merges MAP Growth data. After a merge, MAP Skills results would still appear for the master profile, but not the duplicate, because the duplicate profile would become inactive, as shown:



However, MAP Skills results are never lost. You could unmerge the profiles to once again see all MAP Skills results.

Possible work-arounds:

- With the profiles unmerged, keep a printed record of the skills status from the duplicate profile. After the merge, refer to the printed record in combination with the master profile's data.
- Change the skill status to match the student's latest progress. (You can change status under Learning Path > View Skills.)
- Ask the student to retake missing Mastery Checks (retaking the Skill Locator is not needed).

Fix Test Event Records

For MAP Growth tests, you can reassign or exclude a test event that a student took by mistake.

Reassigning a Test to Another Student

You might reassign a test event if, for example, two students took a test under each other's name.

Excluding test events does not remove them; it suppresses test results so they do not appear in reports.

Required MAP role: Data Administrator

- 1. Click **Manage Students** in the left navigation pane.
- 2. Type search criteria and then click **Search**.
- 3. In the search results, select the desired student, then click View/Update Test Events.
 Note: If no test events are associated with the selected student, this button is unavailable.
 The Modify Test Event page lists the student's test event history. Click on a column heading to sort test events. For example, Click Score to order test events from lowest to highest score and vice-versa.
- Select the desired test event, then click Reassign.
 The Modify Test Event page appears.
- 5. In the Search for Target Profile section, search for the student to whom you want to reassign the test event, then click **Search**.
- 6. From the search results, select the desired student, then click **Reassign Test**. A confirmation message appears.

Excluding a Test Result in Reports

If you find an incorrect test event, it's possible to remove it from MAP reports. (Technically it remains in the system, but becomes hidden on the reports.)

Required MAP role: Data Administrator

- 1. Click Manage Students.
- 2. Search for a student.
- 3. In the search results, select the student with the incorrect test event.
- 4. Click View/Update Test Events.
- 5. Select the test event (refer to the **Test Status** column to help distinguish which one).

- 6. Click Exclude from Reports.
- 7. To confirm:
 - a. In the **Included in Reports?** column, a dash appears for the excluded test event.
 - b. Wait for the overnight process and regenerate reports (the test should no longer appear).